

ENTERPRISE APPLICATION SUPPORT SPECIALIST

Responsibilities:

- Handles problems and service requests reported by users of the SAP financial processes and modules. Includes break/fix remediation, business consulting and system enhancements;
- Responsible for learning and maintaining SAP configuration settings both standard and customized;
- Provide consultation regarding the technical feasibility of proposed system changes and enhancements;
- Analyze user feedbacks and identify weak areas within existing applications and then provide enhancement, troubleshooting and maintenance solutions;
- Provide advice on the feasibility of new user requirements relating changes in system configuration, customization thru ABAP reports and SAP BW and provide cost effective solutions;
- Responsible for maintenance of ABAP customized programs and reports in SAP Business Warehouse;
- Process and coordinate system changes between SAP environments
- Performs user administration and other maintenance tasks for implemented systems including backup procedures and patches when required;
- Maintain the system documentation and end user documentations;
- Create/conduct test plans to ensure proper testing of business processes and participates in user acceptance testing; and
- Conduct training for key users and end users

Requirements:

- Degree in IT or related field;
- At least 3 years in system support and development field;
- 2 years exposure in SAP system;
- Participated in at least 1 full-cycle of SAP implementation;
- Hands on knowledge in the administration and support of SAP modules particularly FI/CO and PS
- Understanding of corporate business processes (e.g. Finance, Travel, Procurement, Human Resources, Workflow);
- Working knowledge on system/client changes in SAP;
- Working knowledge of SAP Authorization Concepts and transport requests;
- Working knowledge of SAP ABAP/4 programming concepts, SAPScript, SAP Query and SAP BW is definitely an advantage
- Customer-oriented attitude; and
- Excellent written and verbal English proficiency.

The WorldFish Center offers a competitive remuneration package, a non-discriminatory policy and provides an innovative work environment. Interested applicants are invited to submit a

comprehensive curriculum vitae that includes names and contacts (telephone, fax, and e-mail address) of three (3) professional referees who are familiar with the candidate's qualifications and work experience, no later than **23 February 2007**. Only short-listed candidates will be notified.