



The WorldFish Center, located on the island of Penang, Malaysia, is a world-class scientific research organization. Our mission is to reduce poverty and hunger by improving fisheries and aquaculture. We have offices in eleven countries and engage in collaborative research with our partners in more than 50 countries. The Center is a nonprofit organization and a member of the Consultative Group on International Agricultural Research (CGIAR).

Unique opportunities have arisen for gifted individuals to contribute to the mission of the Center and make a personal impact on the lives of millions of less fortunate people in developing countries around the world. You could be one of the highly competent and motivated individual to fill the following position:

ENTERPRISE APPLICATION SUPPORT SPECIALIST

Responsibilities:

- Handles problems and service requests reported by users of the SAP financial processes and modules. Includes break/fix remediation, business consulting and system enhancements;
- Responsible for learning and maintaining SAP configuration settings both standard and customized;
- Provide consultation regarding the technical feasibility of proposed system changes and enhancements;
- Analyze user feedbacks and identify weak areas within existing applications and then provide enhancement, troubleshooting and maintenance solutions;
- Provide advice on the feasibility of new user requirements relating changes in system configuration, customization thru ABAP reports and SAP BW and provide cost effective solutions;
- Responsible for maintenance of ABAP customized programs and reports in SAP Business Warehouse;
- Process and coordinate system changes between SAP environments
- Performs user administration and other maintenance tasks for implemented systems including backup procedures and patches when required;
- Maintain the system documentation and end user documentations;
- Create/conduct test plans to ensure proper testing of business processes and participates in user acceptance testing; and
- Conduct training for key users and end users

Requirements:

- Degree in IT or related field;
- At least 3 years in system support and development field;
- 2 years exposure in SAP system;
- Participated in at least 1 full-cycle of SAP implementation;
- Hands on knowledge in the administration and support of SAP modules particularly FI/CO and PS

- Understanding of corporate business processes (e.g. Finance, Travel, Procurement, Human Resources, Workflow);
- Working knowledge on system/client changes in SAP;
- Working knowledge of SAP Authorization Concepts and transport requests;
- Working knowledge of SAP ABAP/4 programming concepts, SAPScript, SAP Query and SAP BW is definitely an advantage
- Customer-oriented attitude; and
- Excellent written and verbal English proficiency.

The WorldFish Center offers a competitive remuneration package, a non-discriminatory policy and provides an innovative work environment. Interested applicants are invited to submit a detailed resume that includes a cover letter, names and contacts (telephone, fax, and e-mail address) of three (3) professional referees who are familiar with the candidate's qualifications and work experience via email to worldfish-hr@cgiar.org, no later than **28 April 2007**. This position will be based at the WorldFish's headquarters in Penang. Only short-listed candidates will be notified.